

SISC Web Portal (HEAR on the Web)

Instructions to access your monthly bill, plan documents and Rates At A Glance

Go to: <http://sisc.kern.org/hw/>

Select: SISC Secure Web Portal (HEAR on the Web)

Type in your: District CDS ID (Kelseyville is 64014)

Type in your: User Name (Your email address)

Type in your Password: (pre-assigned and case sensitive should be 2 uppercase letters, 2 numbers, 2 lowercase letters and 2 numbers)

Click OK

The Eligibility & Reporting screen will appear

Select Report Menu – below are your options

- **Monthly Statements**
- **Supplemental Life Statements**
- **Medicare Reports**
- **Rates-At-A-Glance**
- **Miscellaneous Reports**
- **Maintenance Activity Requests**